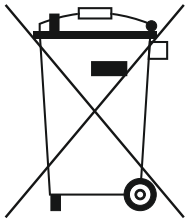
Warranty Registration System

Help us to serve you better by registering your product for Warranty

Web Register at www.onida.com

Telephone Call Centre No. 0XX-39889000(0XX-STD Code of State Capital)

Post / Visit Post the Warranty Registration Card & Service Centre Copy or Visit the Nearest Service Centre.



As per the Government of India's E –Waste (Management and Handling) Rules,2011 implemented from 1st May'2012, the product purchased by you is to be considered as E Waste during it's disposal . It cannot be disposed off With your general house hold waste but must be disposed through MIRC Electronics Ltd authorized "Collection Center" as to prevent any damage to The environment .
Please refer our website www.onida.com for details about our E Waste policy And list of Collection Center's .
We request you to make a note of the above details and support us in our endeavour to ensure an environmental friendly nation

ONIDA

MIRC Electronics Ltd.,
Onida House, G-1, MIDC, Mahakali Caves Road, Andheri (East), Mumbai – 400 093

USER MANUAL

3 STAR

2 STAR

Model: W182FLT / W183FLT

ONIDA

OWNER'S PRIDE

The unit displayed is for representational purposes only. Actual unit may vary.

The Onida Ethos

Putting customers at the center of our existence.

ONIDA

OWNER'S PRIDE

IMPORTANT :

- Please read this owner's manual carefully and thoroughly before installing and operating your room air conditioners.
- Please retain this owner's manual for future reference after reading it thoroughly.

Dear customer

Congratulation on buying ONIDA Air Conditioner.

Your Air Conditioner comes with ONIDA Guarantee of Quality as detailed in the manual.

ONIDA takes great pride in providing its customers with state-of-the-art products that adheres to international quality standards.

ONIDA is committed to following quality policy laid by our chairman and managing director Mr. G. L. Mirchandani.

"We are committed to quality and strive for continuous improvement through innovation and human development to give customer better value for money always"

ONIDA stands committed to provide the ultimate customer satisfaction, as nothing brings us greater joy than having satisfied customers of ONIDA.

At ONIDA, feedback and suggestions based on your product usage experience is greatly appreciated.

Please contact to us at response@onida.com

Dr. Y. V. Verma
Chief Executive Officer

ONIDA

The Onida Ethos

Understanding customer lives, dreams and aspirations better than anyone else.

ONIDA

OWNER'S PRIDE

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ONIDA

The Onida Ethos

Delivering products that enrich customer lifestyle reliably, stylishly and thoughtfully.

ONIDA

OWNER'S PRIDE

SALIENT FEATURES

1.5T Window Air Conditioner

Model Code : **W182FLT / W183FLT**

- **Aesthetics:-**
  a) Unique Flat Panel

- **Performance:-**
  a) 3 Star / 2 Star Energy Saver BEE Rated
  b) High BTU Compressor
  c) Trapezoidal Inner Grooved Tube
  d) Large Condenser Coil

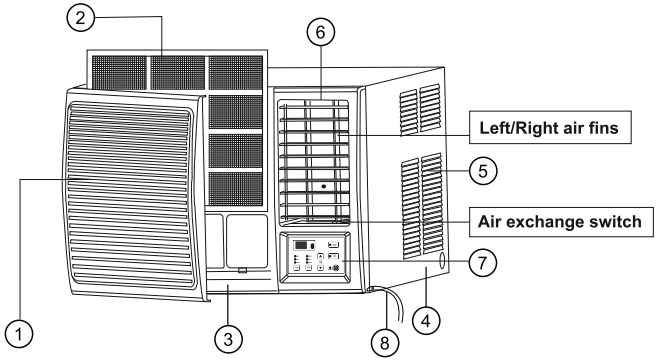
- **Features:-**
  a) Combined Timer
  b) Auto-Restart
  c) Multi Fan Speeds
  d) Full Function LCD Remote
  e) Gold Fin

- **Safety & Reliability:-**
  a) Low Deration Factor
  b) Hydrophilic Fins for Evaporator
  c) 5-Stage Epoxy Polyester Painting
  d) Rugged Construction With Thicker Gauge Steel

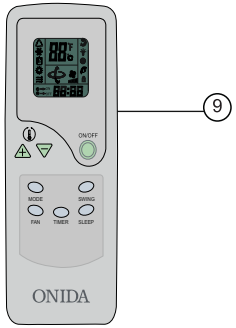
ONIDA

INSIDE THE AIR CONDITIONER

Because there are many models,features and appearance will vary,we only introduce the follow pattern,Others please refer to using.



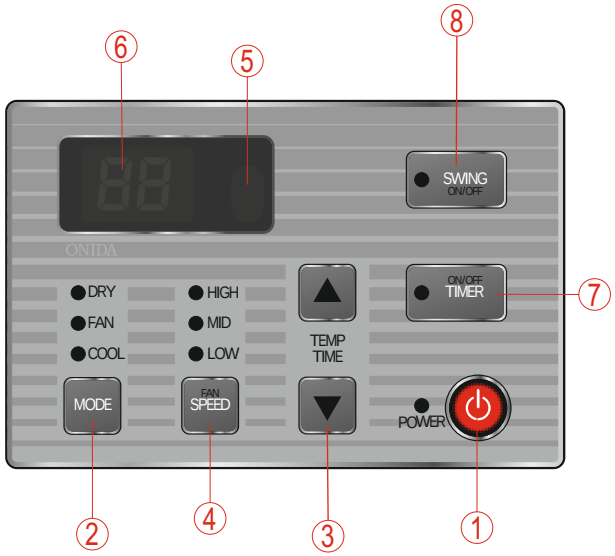
1. Front panel
2. Air filter
3. Frame
4. Cabinet
5. Air inlet grill (outdoor side)
6. Air outlet grill
7. Electronic control keypad
8. Power supply cord
9. Remote control



Accessories				
Seal (Used on drain joint)	Drain Joint	Drain Tray	Water outlet pipe	Screw
1	1	1pec	1 pec	

The unit displayed in manual are for representational purpose only. Actual unit may vary.

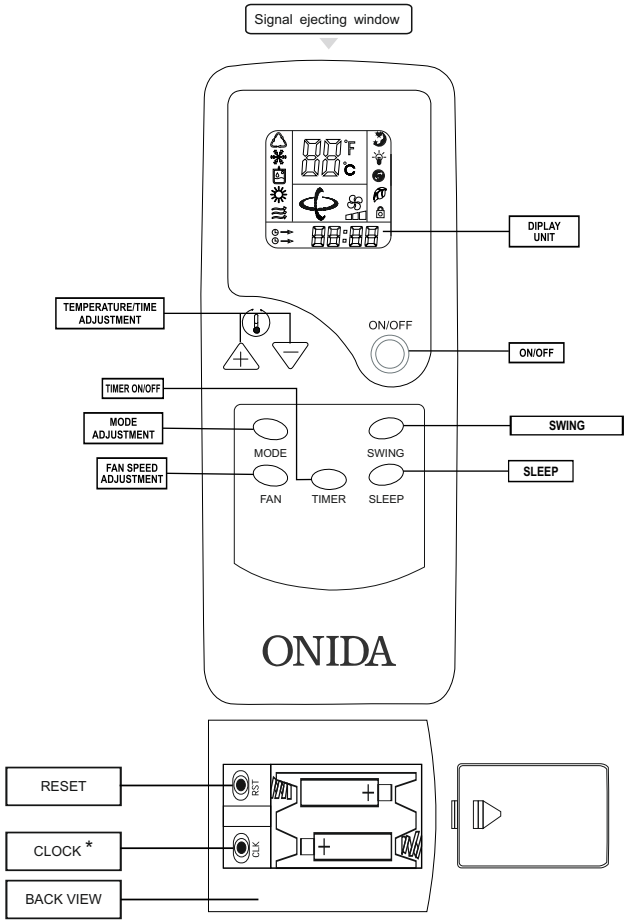
CONTROL PANEL



FEATHER TOUCH:

1. **"Power" Key**
   - Power button to ON/OFF the Air Conditioner.
2. **"Mode" Key**
   - Toggles between Auto/Cool/Dry/Fan Modes.
3. **"Temp/Timer Adjustment" Key**
   - Adjust the temperature/timer setting.
4. **"Fan Speed" Key**
   - Toggles the Fan speed between High, Low and Auto.
5. **"Remote Sensor"**
6. **"Room Temp Display"**
7. **"Timer" Key**
   - Toggles between Timer ON and Timer OFF.
8. **"Swing" Key**
   - To adjust the airflow direction.

REMOTE OVERVIEW



1. Open back cover and put 2 Nos. AAA size alkaline batteries.
2. The remote signal can be reached up to six meters from the Air Conditioner Receiver.
3. When the button is pressed on remote, Unit will “beep” once, indicating the receipt of signal. If no “beep” sound is heard, press the button once again.
4. Remove batteries if remote control has not been used for long time.
5. Heat mode is not available with all models.

OPERATIONS

Operating Your Air Conditioner:

Your Window Air Conditioner can be conveniently operated using the intelligent cordless remote control.

1. Switch on the MCB.
   Press **ON/OFF** button on remote handset to switch ON the AC.
   All icons will glow once.
   Your AC switches on with parameters that were set before power was switched off. The unit receives the signal with "BEEP" tone and your AC starts operation.
   Time Delay: To protect the compressor, a time delay is incorporated in the circuit.

The Time Delay ensures that the compressor switches ON only after a delay of about 3 minutes.

2. Press the **“MODE”** Button for Auto, Cool, Dry or Fan selection.
3. Press the **"FAN”** Button to set the Fan Speed. Each press changes the fan speed from Low- Med - High Fan speed. The selected fan setting symbol can be seen on the LCD.
4. The Set Temp. is displayed on LCD, Press button ”▲“ to increase and “▼“ to the decrease the temperature.
5. To switch off the AC, press the same **ON/OFF** Button.

Setting the Desired Room Temp.:

You can set the temp. at which you would like your room to be.
Press "▲" button to increase the set temp. On every press, the temp. increases by 1 ^{o}C.
Press "▼" button to decrease the set temp. On every press, the temp. decreases by 1^{o}C
The two digit display shows the set temp. on LCD.
The setting temp. range is from 16- 32^{o}C.
Your window AC operates in one of four modes, AUTO-COOL-FAN-DRY. The modes button cyclically chooses between these operating modes.

* Cooling capacity measured at High speed, as per IS 1391:1992 Part 1

Your Window AC operates in one of four modes, AUTO-COOL-DRY-FAN. The modes button cyclically chooses between these operating modes.

The AUTO Mode :

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when AUTO mode is selected.
2. symbol can be seen on the Remote panel when you select the AUTO mode.
3. In this mode, the fan speed can be changeable.
4. Temperature can be pre-set in this mode, default temperature is 25^{0}C.
5. In the AUTO mode, your AIR CONDITIONER "Thinks" for you.
   The unit automatically and continuously monitors the difference between room temp. and set temp. and adjusts the fan speed accordingly, to ensure maximum comfort.

The COOL mode:

In the cool mode, the compressor is in operation and your AC functions in the standard operating mode, cooling your room to the desired set temp.

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when cool mode is selected.
2. symbol can be seen on the Remote panel & LED will glow on display panel when you select the cool mode.
   In this mode, you can change the temp. settings by pressing "+" and "−" temp. buttons.
   You can change the fan speed setting by pressing FAN button.
3. If the Room temp. is more than the set temp., then the compressor will remain ON and perform the Cooling operation. If the room temp. achieves the temp. less than set temp., then the compressor will remain OFF.

The DRY Mode:

In the DRY mode, your AC reduces the humidity within the room faster.

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when DRY mode is selected.
2. symbol can be seen on the Remote panel & LED will glow on display panel when you select the DRY mode.
3. In DRY mode, Temperature and FAN Speed cannot change. Default pre-set temperature is 25^{0}C. FAN will run at low speed. Compressor work as per the Temperature difference.

The FAN Mode:

1. Press "MODE" button to cyclically step through the AUTO-COOL-DRY-FAN modes and stop when FAN mode is selected.
2. symbol can be seen on the Remote panel & LED will glow on display panel when you select the FAN mode.
3. In FAN mode, only FAN will run at set speed and Compressor will remain off. Temperature will be displayed on display panel. Temperature setting can be changed.
4. In this mode, you can change the FAN Speed.

TIMER Operation:

You can program your AC to switch itself ON or OFF at particular time.
Maximum set time is 24 hrs, with 1.0 hr increment .

ON TIMER:

When the AC is "OFF" (in standby), press "TIMER" Button on remote to use this feature as the TIMER. (make sure that MCB switch is "ON". The "TIMER" light on Display panel will glow ON.

For EXAMPLE:

Suppose you want to switch ON the AC after 8 hrs. Press "TIMER" button, when AC is in OFF condition.

Press "TIMER" button to set ON timer. Display on Remote will show **"8".**

OFF TIMER:

When the AC is "ON", press "TIMER" Button on remote to use this feature as the TIMER. The "TIMER" light on Display panel will glow ON.

For EXAMPLE:

Suppose you want to switch OFF the AC after 8 hrs. Press "TIMER" button, when AC is in ON condition.

Press "TIMER" button to set OFF timer. Display on Remote will show **"8".**

CANCEL TIMER:

If you want to cancel either TIMER ON or TIMER OFF, press the TIMER button till the timer becomes blank.

NOTE: Upto 10 hrs, setting time increment will be 0.5 hrs, after 10 hrs setting time increment will be 1 hrs.

SLEEP Operation:

To switch on SLEEP operation, Press SLEEP button on remote.

In this mode, the set temperature will increase by 1^0C over the next 1hour and by another 2^0C after an additional 1 hour. This new temperature will be maintained for 5 hours before it returns to the original selected temperature. Then unit will goes off.

Press again to cancel SLEEP operation.

NOTE:- The SLEEP function is only available under COOL and AUTO Modes only.

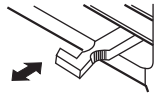
SWING Operation :

Press “SWING” button to adjust the airflow direction.

Press it again to stop.

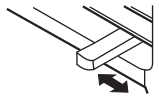
Vent Control

The Vent control is located above the control knobs. The operation is different on different models (see below figures).
For maximum cooling efficiency, CLOSE the vent. This will allow internal air circulation. OPEN the vent to discharge stale air.



CLOSE VENT OPEN

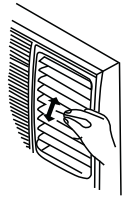
To open the vent, pull the lever toward you position.To close it, push it in.



CLOSE OPEN

To open the vent, set the lever to the right To close it, set the lever in the left position.

Vertical air flow adjustment (manually)



To adjust vertical air flow direction, adjust any one of the horizontal louver blades. When adjusting the horizontal louver blades up and down, always keep the top or bottom blades horizontal. This can effectively prevent water droplets condensing on the front panel of the unit.

SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed.

- Incorrect operation due to ignoring of instruction will cause harm or damage, the seriousness is classified by the following indications.

Plug in the power plug properly.

- Otherwise , it will cause electric shock or fire due to heat generation or electrical shock.

Do not operate or stop the unit by inserting or pulling out the power plug.

- It will cause electrical shock or fire due to heat generation.

Do not damage or use an unspecified power cord.

- It will cause electrical shock or fire.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

Do not modify power cord length or share the outlet with other appliances.

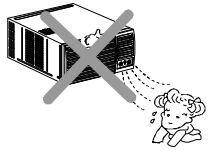
- It will cause electrical shock or fire due to heat generation.

Do not operate with wet hands or in damp environment.

- It may cause electrical shock.

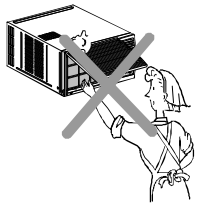
Do not direct airflow at room occupants only.

- This could damage your health.



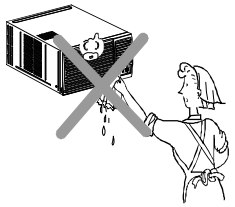
Never touch the metal parts of the unit when removing the filter.

- It may cause an injury.



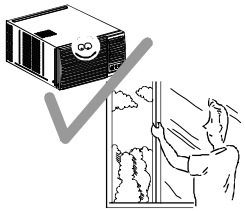
Do not clean the air conditioner with water.

- Water may enter the unit and degrade the insulation. It may cause an electric shock.



Ventilate well when used together with a stive, etc.

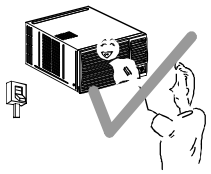
- An oxygen shortage may occur.



SAFETY PRECAUTIONS

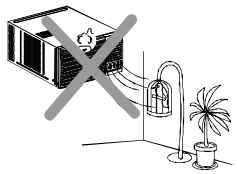
When cleaning the unit, first make sure the power and breaker are turned off.

- Since the fan rotates at high speed during operation, it may cause an injury.



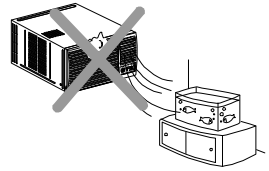
Do not put a pet or house plant where it will be exposed to direct air flow.

- This could injure the pet or plant.



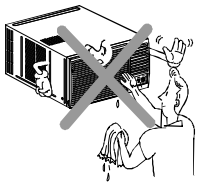
Do not use for special purposes.

- Do not use this air conditioner to preserve precision devices, food, pets, plants, and art objects. It may cause deterioration of quality, etc.



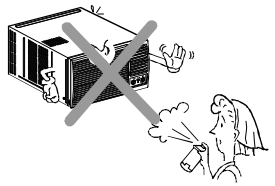
Do not operate Switches with wet hands.

- It may cause an electric shock.



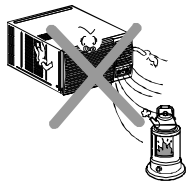
Do not apply an insecticide or flammable spray.

- It may cause a fire or deformation of the cabinet.

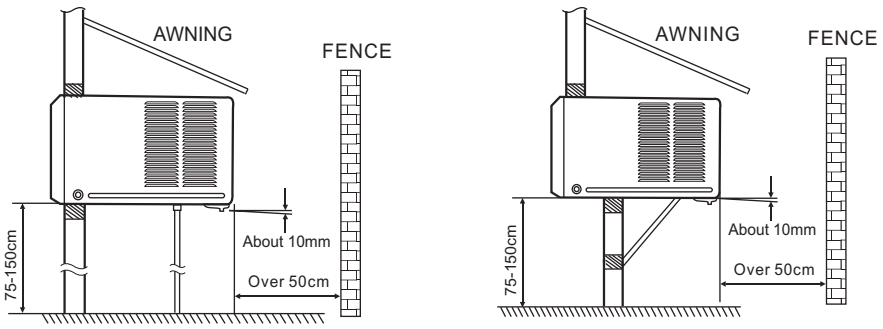


Do not put a heater, etc. where is exposed to direct air flow.

- It may cause imperfect combustion.



Select the best location



1. To avoid vibration and noise, make sure the unit is installed securely and firmly.
2. Install the unit where the sunlight does not shine directly on the unit.
   If the unit receives direct sunlight, build an awning to shade the cabinet.
3. There should be no obstacle, such as a fence or wall, withing 50cm from the back of the cabinet because it will prevent heat radiation of the condenser.
   Restriction of outside air will greatly reduce the cooling and heating efficiency of the air conditioner.
4. Install the unit a little obliquely outward not to leak the condensed water into the room (about 10mm or 1/4 bubble with level).
5. Install the unit with its bottom portion 75~150cm above the floor level.
6. The power cord must be connected to an independent circuit. The yellow/green wire must be grounded.

CAUTION

All side louvers of the cabinet must remain exposed to the outside of the structure.

Installation of the Housing

Step 1

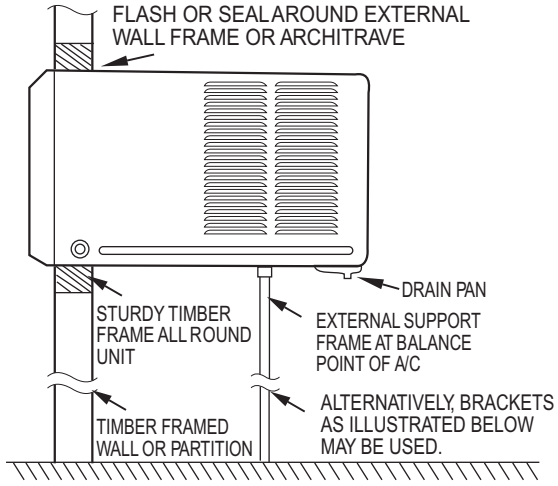
Remove the air conditioner from it's packaging, remove fixing screws and slide the air conditioner out of it's housing (Refer to installation Steps).

Step 2

Prepare the hole in the wall so that the bottom of the housing is well supported, the top has minimum clearance and the air inlet louvers have clearance as shown below in options A and B. Holes from the outside through to the cavity should be sealed. The housing should slope down towards the rear by about 5mm to allow water formed during operation to drain.

Step 3

Install the housing into the wall and secure. Ensure the foam seals are not damaged. Flash, seal or fill gaps around the inside and outside to provide satisfactory appearance and protection against the weather, insects and rodents.

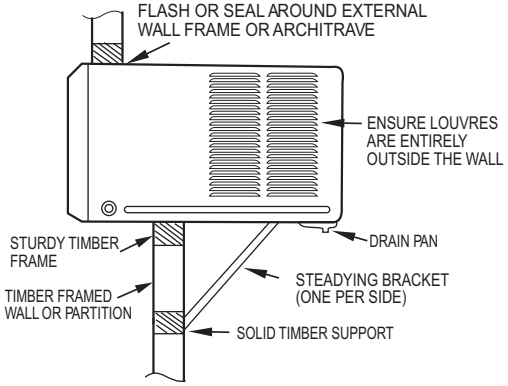


Preferred method of installation into a timber framed wall, partition or window.

NOTE: UNIT MAY BE SUPPORTED BY A SOLID FRAME FROM BELOW OR BY A HANGER FROM A SOLID OVERHEAD SUPPORT.

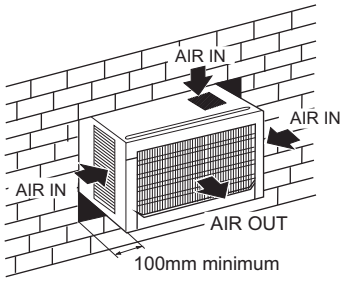
Installation of the unit into the Housing

1. Slide the unit into the housing until it is firmly against the rear of the housing. Care is required to ensure the foam sealing strips on the housing remain in position.
2. Connect the air conditioner to the power and position excess cord length beneath the air conditioner base.
3. Engage the chassis fixing brackets into the bottom housing rail and secure to the base with the screw provided.
4. Remove the front panel from it's carton and plastic bag and fit as per the installation instruction.
5. Switch unit on. Check for operation of the unit and check for vibration in the installation.
6. Fit the drain pan to the housing and run a drain line to a suitable location if required.

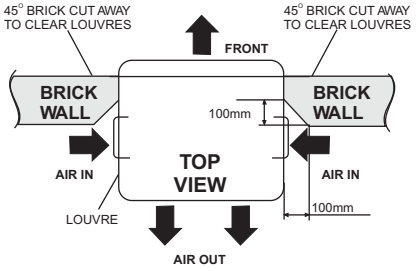


Alternative method of installation if external support cannot be provided.

Installations of the unit into the wall



OPTION A

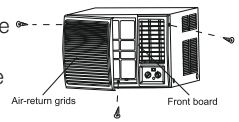


OPTION B

Installation Steps

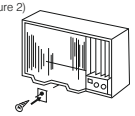
Pull out the Air-return grids,and remove three screws on the front board,then take off the front board

(Figure 1)



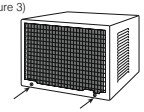
Remove the base fixing plate (optional steps,The base fixing plate is not contained on some models)

(Figure 2)



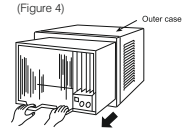
Remove the two screws at the bottom or on both sides of the package.

(Figure 3)



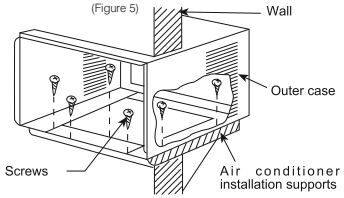
Hold the handle of the base of the air conditioner firmly and pull the base from the package along with all the machine parts

(Figure 4)

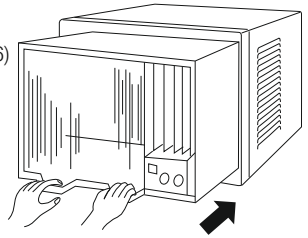


Fix the outer case of the air conditioner to the installation supports with screws
(supplied by the end-user or by the local our Co. dealer or authorized service center).

(Figure 5)



(Figure 6)



6. Push the air conditioner into the outer case horizontally.
7. Install the base fixing plate(optional), tighten the two screws at the bottom or both sides of the outer case.
8. Install the front board .
9. Install the air-return grids.
10. Test running.

a) Connect to power source.
b) Check to see if the room temperature control and the function controls work properly.
c) Check if the water drainage is smooth and unblocked.
d) Check if there are any abnormal sounds during operations.

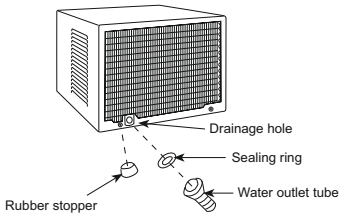
Treatment of condensing water

There are two ways to handle the condensing water. Please make your choice according to your needs.
Treatment of condensing water
Method I:
Block the drainage hole on one side of the unit base with a rubber stopper so as to let the condensing water flow out from the rear drainage hole of the unit. (as shown in Figure 1-1)

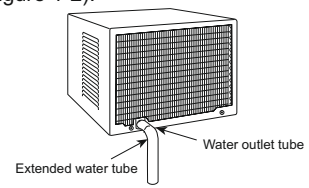
a) When this method is adopted, the condensing water in the base plate cannot be drained completely. The remaining water may improve the heat dispersing effect of the unit, but with louder noise.
b) Installation of drainage tube: Install the sealing ring to the drainage tube and align the tube with the rear drainage hole of the unit, and turn the water outlet connecting tube for 90 degrees and then clamp it firmly (Figure 1-2).(Figure 1-1).

Method II:
The condensing water flows out from the drainage hole at the base plate of the unit
a) When this method is adopted, the condensing water in the base plate can be drained completely, which helps to prevent from rusting. There will be no noise of water splashing. But the air conditioner has to be raised to a certain height in installing so that the water containing plate can be placed between the base of the unit and the supporting platform.
b) Installation of the water containing plate: Use a rubber stopper to block the drainage hole at the rear of the unit and place in the water containing plate (Figure 1-3).

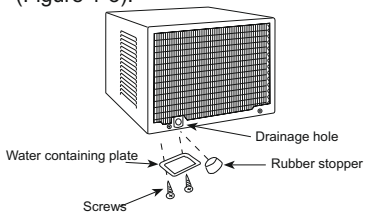
(Figure 1-1).



(Figure 1-2).



(Figure 1-3).



The unit displayed in manual are for representational purpose only. Actual unit may vary.

Electrical requirements

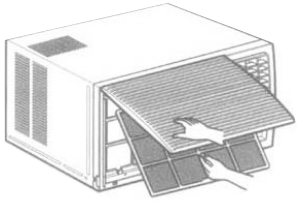
- Wiring up to the location of the air conditioner should be as under : - 7/20 gauge
- The MCB for the air conditioner should not be rated less than 20 Amps.
- The meter to which your air conditioner line is connected, should have at least a 20 Amp. rating
- Wire ends should be tightened fully.
- Your air conditioner operates at a voltage of 230 V AC ± 10%. In case your area experiences voltage fluctuation please use a suitable voltage stabiliser, as per the table below :

Tonnage of your Air conditioner	Voltage Stabilizer Rating
1.0 Ton	3 KVA
1.5 Ton	4 KVA

TAKE CARE OF YOUR AIR CONDITIONER

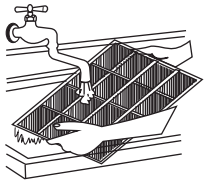
Air Filter

The air filter behind the inlet grill should be checked and cleaned at least once every 2 weeks (or as necessary) to maintain optimal performance of the air conditioner.



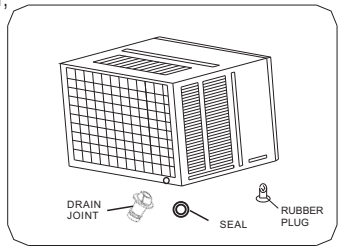
How to remove the air filter:

1. Hold the slot under the front panel, then uplift it outwards, and remove the front panel.
2. Pinch the handle under the air filter and make the air filter arched, remove it from the slot from underside to upside.
3. Clean the filter with warm, soapy water. The water should be below 40^{0}C to prevent distortion of the filter.
4. Rinse off and gently shake off excess water from the filter, Allow the filter to dry before replacing it. To prevent distortion of the filter, do not dry in direct sunlight.



Drainage

To meet different requirement of different type of air conditioner, there are two kinds of methods for your choice to treat the condensed water.



For Cooling Only Models:

You can choose back drainage or non-drainage. See the following procedures to perform back drainage:

1. Fit the seal onto the drain joint (which provided with your air conditioner accessory).
2. Remove the rubber plug from the back of the unit.
3. Attach the drain joint to the back of the cabinet, where you remove the plug and rotate 90^{0} to securely assemble them.
4. Connect the drain joint with a extension drain hose (Locally purchased).

PRECAUTIONS TO BE TAKEN

Do's (√)

- Seal all air gaps in the room
- Choose the right temperature to avoid over cooling
- Ventilate the room regularly.
- Switch off the power supply if not in use for long.
- Unplug the unit while cleaning.

Don't's (X)

- Don't leave the doors and windows open when the air conditioner is on.
- Don't use hot water to clean your front grill
- Don't use scouring powder, harsh soaps, wax or polish on the grill.
- Don't switch on the air conditioner immediately after switching it off. Wait for 2 minutes.
- Don't operate with a clogged filter
- Don't block air intake & outlet vents
- Don't change setting unnecessarily.

TROUBLE SHOOTING CHART

Symptoms	Possible Causes	Suggested Remedy
Unit does not start	MCB has tripped	Reset MCB
	Fuse has burnt	Replace fuse wire
	Input voltage to the stabilizer is below acceptable range	If the input voltage to the stabilizer is below the acceptable range, the AC will not operate
	The On/Off key is not pressed	Press the On/Off key on the control panel or the remote
Units does not cool (Even after the normal Time Delay of approx. 2/3 minutes for compressor to start)	The airflow paths are not free	Remove all obstructions to make the airflow paths free
	The Units is in the fan mode	Change to COOL mode
	Selected temperature is more than room temperature	Make the selected temperature less than room temperature
	Air-filter is not clean	Clean the air-filter

Note: If the unit still does not work, or if any other types of symptoms are encountered, shut off the mains (switch fuse unit) and call the service engineer.

INSTALLATION & SATISFACTION REPORT

Customer Name :_____

Address _____

_____

Phone[O]_____ [R] _____

Unit Model	Unit Serial Number	Dealer Name

Invoice Number	Date of Purchase	Date of Installation

MCB Rating		Current (Amps.)	
Cable Size		Ambient Temp. (^{o}C)	
Earthing		Room Temp. (^{o}C)	
Stabiliser		Grill Temp. (^{o}C)	
Input Voltage		Remote Operation	

Customer's Response : To be filled up by the Customer

1. Installation completed within:
   12hrs( ), 24 hrs( ) , 36 hrs ( ), more than 36 hrs ( )
2. How did you find the behavior of the Engineer :
   Excellent (☺), Good (😐), Not satisfied (☹)
3. Overall rating of the service:
   Excellent (☺), Good (😐), Not satisfied (☹)
4. Suggestion if any:

Job Number	Engineer's Signature	Customer's Signature

WARRANTY TERMS AND CONDITIONS

M/S. MIRC ELECTRONICS LTD, WARRANTS THIS ONIDA AIR CONDITIONER[(except the front grill, knobs, remote unit and add-on plastic parts) TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTERATION CARD.

WARRANTY FOR COMPRESSOR:

MIRC ELCTRONICS LTD, HEREAFTER WARRANTS TO THE PURCHASER OF THIS ONIDA AIR CONDITIONER THAT FOR A PERIOD OF SIXTY MONTHS FROM THE DATE OF INVOICE .

WE WILL REPAIR/REPLACE THE COMPRESSOR WHICH PROVES UPON INSPECTION BY US OR ANY OF OUR AUTHORISED SALES DEALERS TO HAVE BEEN DEFECTIVE DUE TO MANUFACTURING DEFECT.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, break-downs, transit time etc. No notice of expiry period of warranty will be given by the company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. Any loss of refrigerant caused due to sabotage, improper handling or treatment , carelessness, accident, fire, flood earthquake or any natural calamity any corrosive action on the original refrigerant pipes, fittings, valves etc for whatever reasons, shall not be covered under this warranty.
7. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occuring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.

8. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer
9. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and /or his property or any other third party.
10. The AC is designed to operate at a range (230V +/- 10%). Any failure due to operation of the machine beyond these limits will not be covered by the above warranty.

    Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer, tested and recommended by the Company.
11. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
12. Warranty null and void if:
    i. The Air Conditioner is not purchased from the authorized dealers of the company.
    ii. The Service Centre copy of warranty card is not received within 10days of date of purchase at the nearest Authorised Service Centre.
    iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
    iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply
    v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers
    vi. The serail number of the unit or any part thereof is damaged , defaced, altered, obliterated , or tampered with or removal for any reason whatsoever
    viii. The unit is unauthorisedly moved from its original place of installation or re-installation
13. None of the employees and /or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
14. This warranty shall be deemed to have been issued at Mumbai, state of Maharashtra and courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

Preventive Maintenance Service

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman

Preventive Maintenance Service 1 Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

_____

_____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

Preventive Maintenance Service

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman

Preventive Maintenance Service 2 Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

_____

_____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

MIRC Electronics Limited

Serial No.

Warranty Card

ONIDA

Customer Copy

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Res:(____) Fax:

Code Code

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐

Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

MIRC Electronics Limited

Warranty Card

ONIDA

Serial No.

Service Centre Copy

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res:(____) Code Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐

Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

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We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

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For Other Details on Our Products & Services Log On To www.onida.com

ONIDA

BUSINESS REPLY ENVELOPE

ONIDA CUSTOMER RELATION CENTRE
Adonis Electronics Pvt Ltd.
Onida House - II Mukund Ground Floor,
Mahal Industrial Estate, off. Mahakali Caves
Road, Andheri East, Mumbai, Maharashtra,
India - 400093